

SUNQパス

SUNQ Pass Electronic Version Usage Guide

October 2024 Edition



Digital Voucher

Powered by  LINKTIVITY



バウチャー

Booking # **PRIVATE-20241016-8NU9**

linkt.to/THVqwS9q

↑↑↑

Please click on the link to use it.

1. Click the link in the voucher to go to the electronic ticket homepage.

※ If you are unable to click the link, it is recommended to copy the URL and paste it into the address bar of another browser to open it.

催行会社名

Activity provider

西日本鉄道株式会社

予約者名

Traveler's name

test test

商品名

Activity

SUNQ Pass E-ticket (October 1st, 2024~)

SUNQバス北部九州+下関・長門3日券 (10,000円)

参加日

Activity date

SUNQパス

Ticket Homepage

LINKTIVITY Link The Activity

Booking PRIVATE-20241016-8NU9

1. Switch the language

Nishitetsu

English
日本語
简体中文
繁體中文
한국어

Expiration date | 2025-01-15 23:59
Not yet used
1-day Pass@ - Adult/Ch

2. Click here for ticket details

Expiration date | 2025-01-15 23:59
Before the period
1-day Pass@ - Adult/Child x 2

Expiration date | 2025-01-15 23:59
Before the period
1-day Pass@ - Adult/Child x 2

Click here to view order details (Slide p.8)

Reservation details

Ticket Details

LINKTIVITY Link The Activity

[WEB Ticket] SUNQ Pass - an unlimited bus ticket for Kyushu | SUNQ PASS Northern Kyushu + Shimonoseki, Nagato 3DAYS

SUNQ Pass E-ticket (October 1st, 2024~) | SUNQバス北部九州+下関・長門3日券 (10,000円)

1-day Pass@



3. Click the "Use" button

Valid period after used: 1 day (until 02:59:59 on the last day (local time))

Use

Current time
2024-10-16 13:05:49 (Asia/Tokyo)

Available Period
2024-10-16 12:55 - 2025-01-15 23:59 (Asia/Tokyo)

Usage instructions
You can use it until 02:59 the day after tapping the "Use" button during the above validity period. (*The actual period will be displayed after tapping "Use.")

2. Confirm the usage status and valid period information on the electronic ticket screen

※ 【NOTE】

① Kitakyushu 2-Day Pass

You can choose any 2 days to use within a consecutive 3-day period.

The pass consists of two 1-day tickets. The second 1-day ticket must be used within 3 days starting from the date of first use of the first 1-day ticket.

② Kitakyushu | South Kyushu | All Kyushu 3-Day Pass

You can choose any 3 days to use within a consecutive 5-day period.

The pass consists of three 1-day tickets. The second and third tickets must be used within 5 days starting from the date of first use of the first 1-day ticket.

③ All Kyushu 4-Day Pass

You can choose any 4 days to use within a consecutive 7-day period.

The pass consists of four 1-day tickets. The second to fourth tickets must be used within 7 days starting from the date of first use of the first 1-day ticket.

3. After clicking on the electronic ticket, you can see the rail pass screen, the number of tickets purchased, and the "Use" button.

Usage Example Explanation:

The homepage of the 3-Day Pass will display ①②③
—Three 1-day tickets.

You can choose any 3 days to use within a consecutive 5-day period. The pass must be used within 5 days from the first use of the first 1-day ticket.



LINKTIVITY Link The Activity English

Booking PRIVATE-20240917-XHPY

For example, if ① is used on 1/1:
① changes to green and becomes "In Use."
② and ③ remain in their pre-use status(blue).

In use
1-day Pass① - Adult/Child x 2

Expiration date | 2025-01-15 23:59
Before the period
1-day Pass② - Adult/Child x 2

Expiration date | 2025-01-15 23:59
Before the period
1-day Pass③ - Adult/Child x 2

Reservation details

Since ① is activated on 1/1, the usage period for ② and ③ will last until 1/5.

LINKTIVITY Link The Activity English

Booking PRIVATE-20240917-XHPY

Nishitetsu

Expiration date | 2025-01-15 23:59
Before the period
1-day Pass② - Adult/Child x 2

Expiration date | 2025-01-15 23:59
Before the period
1-day Pass③ - Adult/Child x 2

Expiration date | 2025-01-15 23:59
利用済み
1-day Pass① - Adult/Child x 2

The next day, 1/2:
•①'s usage ends and turns gray.
•② becomes available for use (turns green).
•③ remains in its pre-use status

Reservation details

LINKTIVITY Link The Activity English

Booking PRIVATE-20240917-XHPY

Nishitetsu

有効期限 | 2024-09-19 02:59
In use
1-day Pass② - Adult/Child x 2

Expiration date | 2025-01-15 23:59
Before the period
1-day Pass③ - Adult/Child x 2

有効期限 | 2024-09-18 02:59
利用済み
1-day Pass① - Adult/Child x 2

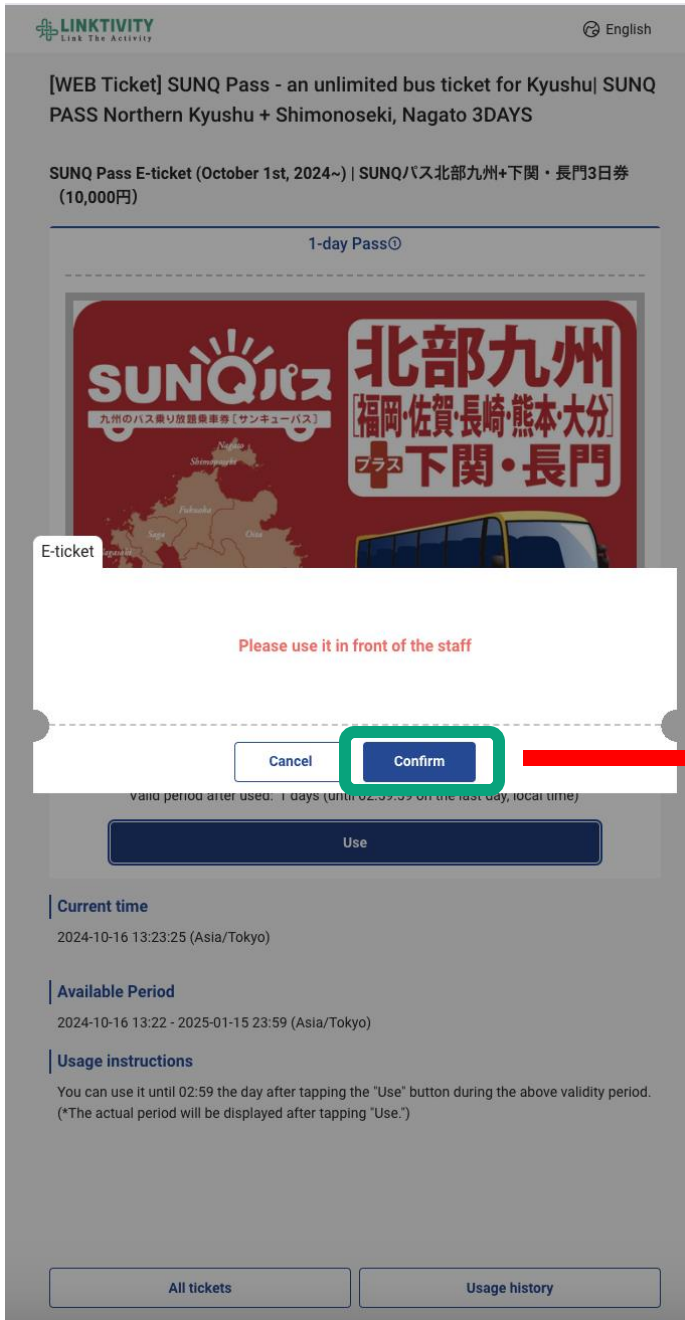
Now, if ② is activated:
•① stays gray.
•② becomes green and is "In Use."
•③ remains in its pre-use status.

Reservation details

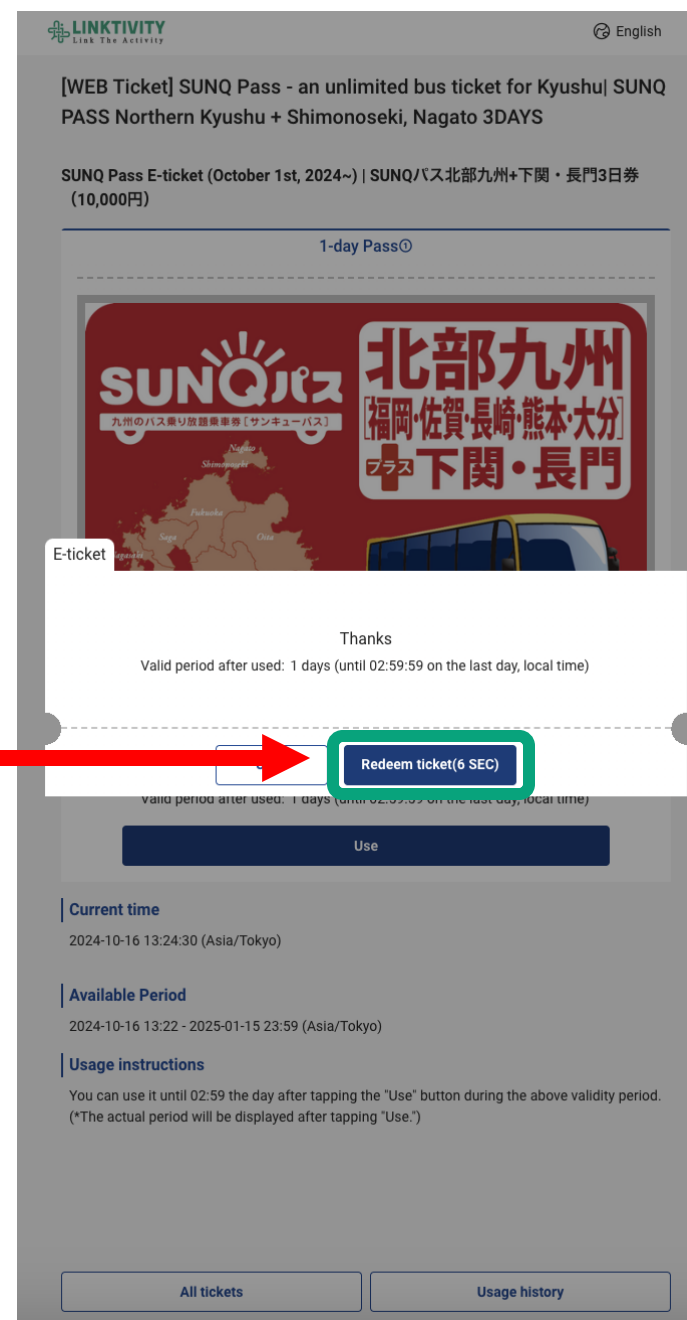
Following this pattern, the day after ② is used:

- ① stays gray.
- ② becomes gray after its usage ends.
- ③ becomes available for use again (turns green). At this point, if ③ is activated, it turns green and becomes "In Use."

4. Press "Use," and a confirmation button will appear.



5. After pressing "Confirm," a "Start Use" button will appear.



4. When pressing "Use," a confirmation window with a reminder message will be displayed:

Please use in front of the staff.

5. After pressing "Confirm," another confirmation window with a reminder message will appear:

Thank you for using. The validity period after use is 1 day (until 02:59:59 local time on the final day). (You have 10 seconds to return to the previous step in case of accidental press.)



If you press "Start Use" or exceed the 10-second limit, it will enter the "In Use" state and start the countdown. Therefore, please be sure to press "Use" only before actual use.

Let me know if you need any further revisions!

[WEB Ticket] SUNQ Pass - an unlimited bus ticket for Kyushu| SUNQ PASS Northern Kyushu + Shimonoseki, Nagato 3DAYS

SUNQ Pass E-ticket (October 1st, 2024~) | SUNQバス北部九州+下関・長門3日券 (10,000円)

1-day Pass



大人子供共通 x1
Adult/Child

Valid period after used: 1 days (until 02:59:59 on the last day, local time)

10SEC has passed

Please present this screen to the staff.

Current time

2024-10-16 13:26:28 (Asia/Tokyo)

Date of use

2024-10-16 13:26

Available Period

2024-10-16 13:26 - 2024-10-17 02:59 (Asia/Tokyo)

Usage instructions

You can use it until 02:59 the day after tapping the "Use" button during the above validity period. (*The actual period will be displayed after tapping "Use".)

All tickets

Usage history

7. Click the "Ticket List" button

Booking PRIVATE-20241016-74Y6



Expiration date | 2024-10-17 02:59

In use

1-day Pass - Adult/Child x 1

Expiration date | 2024-10-20 23:59

Before the period

1-day Pass - Adult/Child x 1

Expiration date | 2024-10-20 23:59

Before the period

1-day Pass - Adult/Child x 1

Once it becomes "In Use" refunds are not possible for any reason.

Reservation details

6. Confirm the electronic ticket status when starting use:

A. Stopwatch

B. Please show this screen to the staff.

The expiration date for the ticket's use will be displayed at the bottom.

7. If you press the "Ticket List" button at the bottom, you will return to the ticket homepage.

At this point, the electronic ticket will display as "In Use" (green).

[WEB Ticket] SUNQ Pass - an unlimited bus ticket for Kyushu| SUNQ PASS Northern Kyushu + Shimonoseki, Nagato 3DAYS

SUNQ Pass E-ticket (October 1st, 2024~) | SUNQバス北部九州+下関・長門3日券 (10,000円)

1-day Pass



大人子供共通 x1
Adult/Child

Valid period after used: 1 days (until 02:59:59 on the last day, local time)

10SEC has passed

Please present this screen to the staff.

Current time

2024-10-16 13:26:28 (Asia/Tokyo)

Date of use

2024-10-16 13:26

Available Period

2024-10-16 13:26 - 2024-10-17 02:59 (Asia/Tokyo)

Usage instructions

You can use it until 02:59 the day after tapping the "Use" button during the above validity period.
(*The actual period will be displayed after tapping "Use.")

All tickets

Usage history

8. Click the "Usage Record" button.

< Back to all tickets

Reservation details

使用 : 2024-07-23 16:10

8. This is the screen that appears when pressing the "Usage Record" button.

Booking PRIVATE-20241016-74Y6



Expiration date | 2024-10-17 02:59

In use

1-day Pass - Adult/Child x 1

Expiration date | 2024-10-20 23:59

Before the period

1-day Pass - Adult/Child x 1

Expiration date | 2024-10-20 23:59

Before the period

1-day Pass - Adult/Child x 1

Reservation details

9. Click the "Order Details" button.

[Back to all tickets](#)

Reservation details

Booking PRIVATE-20241016-74Y6

Supplier:Nishi - Nippon Railroad Co., Ltd.

Participant name:test test

Reservation date:2024-10-16 13:22

Inclusion

SUNQ PASS Northern Kyushu + Shimonoseki, Nagato 3DAYS

Restrictions

An environment with communication capabilities is required both when you start using the service and when displaying the ticket screen.

If the clock on the ticket screen is not running, the ticket is considered invalid.

If multiple people are using the service, tapping "Use" for one ticket will mark multiple tickets as "In Use" at the same time.

If multiple people are using one screen, boarding and disembarking within the same section is only valid if the ticket holder and the other passengers are traveling together.

Requirements

The validity period of the ticket after it has been used extends until 2:59 a.m. the day after the customer taps the "Start Use" button. If the ticket is used between 12:00 a.m. and 2:59 a.m., it will be considered to have been used on the previous calendar day.

Buses that accept the SUNQ Pass display "SUNQ Pass" stickers on the front and next to the boarding entrance. Additionally, boats that accept the SUNQ Pass have stickers at the ticket sales counter and in the waiting area. (*Please note that some vehicles may not have these stickers. In that case, feel free to ask the crew for assistance.)

When using the ferry, please present your bus ticket that is valid within the applicable period at the ticket counter to receive your boarding pass. Then, hand it over to the attendant when boarding the ferry.

When boarding a route bus, please be sure to take a numbered ticket. When getting off, clearly show the ticket to the bus driver.

Required items to bring & attire

When using express buses, seat reservations are required on certain routes. For details, please refer to the following URL.

<https://www.sunqpass.jp/en/reserve/>

Remarks / Others

There will be no refunds or extensions to validity dates due to the suspension or delay of bus or ferry services. Additionally, no alternative services will be provided.

Once even one ticket has been used, no refunds will be issued.

If you request a refund for unused tickets, a handling fee of 110 yen per ticket will be applied.

9. This is the screen that appears when pressing the "Order Details" button.

****Cancellation Policy:****

You can cancel and receive a refund before 18:00 on the day prior to the start of use (if the ticket has not been used).

A cancellation fee of 110 yen per ticket will apply.

****Q: Do I have to use it on the specified date? Can I use it earlier or later?***





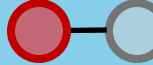



****A: You can use it within 3 months from the purchase date. The specified usage date at the time of ordering mainly serves as a basis for determining whether a refund is possible.**

Eg.

****Purchase Date**
1/1**

****Voucher Expiry
Date:** 3/31**



-   You can activate the usage at any time within the period.
-   Free cancellation is available (if the ticket has not been used). ****Free Cancellation Deadline:**
2/14 at 18:00**
-   Once the cancellation deadline has passed, cancellations are not allowed (but the ticket can still be used).
-   The voucher is invalid; it cannot be used or canceled.